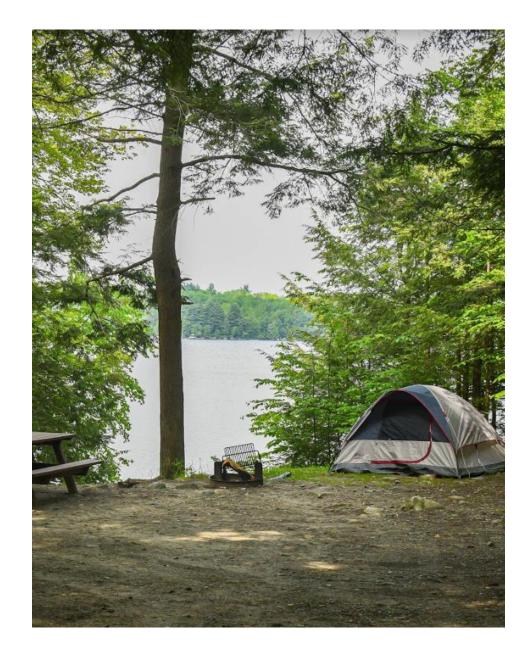


## Camping Crossover: Recruiting new anglers with digital ads

**Emily Stolarski,** Communications Coordinator

- Campaign
   Development
- 2. Ad Types and Audiences
- 3. Results



## 2019 Campaign

#### Recruitment

Social media, Google search, Google display

#### **Retention & Reactivation**

Social media, Google search, email, post cards



## Why camping?

- Top outdoor crossover activity for fishing
- 24% of all fishing trips are part of a larger event like camping or hiking<sup>1</sup>
- 47% of campers say that fishing is one of their favorite leisure activities<sup>2</sup>

1 Recreational Boating and Fishing Foundation/Outdoor Foundation. 2018. *Special Report on Fishing*. 2 Coleman Company, Inc. and the Outdoor Foundation, 2017. *2017 American Camper Report*.

## **Campaign Development**

Marketing firm



 Massachusetts Department of Conservation and Recreation



MassWildlife Fisheries staff



#### Top 10 campsites for fishing in Massachusetts

#### Escape to nature this summer.

Plan a day trip or camp overnight at one of these amazing waterfront getaways! Fish, hike, or just relax by the water. Remember, if you're 15 or over, you need a fishing license. <u>Buy your fishing license online.</u>

#### Western Massachusetts

#### 1. Clarksburg State Park in Clarksburg



With over 365 acres of hardwood forest surrounding Mauserts Pond, Clarksburg State Park is the perfect spot for camping, hiking, canoeing, kayaking, and fishing! Take advantage of 9.5 miles of foot trails surrounding the pond to look for wildlife, like moose or otters. There are 45 well-spaced and wooded campsites located near the pond. A cartop boat ramp is available for launching non-motorized boats. Ideal for beginner anglers, Mauserts Pond is a 49-acre, shallow, man-made pond offering great warmwater fishing opportunities. Just outside Clarksburg State Park, anglers will find excellent trout fishing opportunities along the North Branch of the Hoosic River, which is stocked with trout annually. Learn more about visiting Clarksburg State Park.

Click here to buy your fishing license.

#### 5. Beartown State Forest in Monterey



This 12,000 acre forest is the perfect place to visit, no matter the season! Swim, fish, or boat in Benedict Pond. A gravel boat ramp is available to launch cartop boats, canoes, and small electric crafts. Shore fishing access is excellent from many areas of the shore for largemouth bass, yellow perch, and golden shiners. Talk a walk along the 1.5 mile loop around Benedict Pond and look for wildlife including deer, bobcats, and even bears. Learn more about visiting Beartown State Forest.

Click here to buy your fishing license.



## **Ads and Audiences**





Camping crossover ads ran from June 17 – July 21, 2019 All ads drove traffic to our Top 10 Campsites for Fishing list

## Campaign Goal: Increase awareness and interest in fishing

### **Social Media**

- Facebook/Instagram
- 3 audiences
- Each audience served customized messages and images

#### **Massachusetts Outdoor Generalists**

- Aged 25 +
- Live in Massachusetts
- Interests in outdoor recreation, backpacking, wilderness, REI, camping, campsites, campfires, Cabela's, and tents

#### **Massachusetts Outdoor Generalists**



Plan a day trip or spend the night under the stars at one of these top camping destinations. From the coast to the Berkshires, your escape to nature is closer than you think!



MASS.GOV Top 10 Massachusetts Campsites for Fishing

LEARN MORE



Pitch a tent. Cast a line. Escape to nature at our favorite waterfront getaways!



MASS.GOV 10 Best Camping Areas for Fishing

LEARN MORE

#### **Massachusetts Outdoor Generalists**



We found the best campsites for fishing from the coast to the Berkshires! Enjoy relaxing by the water at these top destinations.



MASS.GOV Top 10 Campsites for Fishing in Massachusetts

LEARN MORE



Massachusetts Division of Fisheries & Wildlife

Sponsored · @

Your escape to nature is closer than you think! Plan a day trip or camp overnight at one of these amazing waterfront getaways.



MASS.GOV

Top 10 Massachusetts Campsites for Fishing LEARN MORE

### **Massachusetts Outdoor Families**

- 30–50 year olds
- Live in Massachusetts
- Interests in backpacking, campfires, camping, campsites, hiking, outdoors, family, fatherhood, motherhood, parenting, nature, and outdoor recreation

### **Massachusetts Outdoor Families**



Massachusetts Division of Fisheries & Wildlife

Sponsored - @

Sometimes a memorable family trip is about getting back to the basics—a tent, s'mores, and a fishing pole! Plan your next family getaway at one of these top campsites.



MASS.GOV

Top 10 Massachusetts Campsites for Fishing LEARN MORE



Massachusetts Division of Fisheries & Wildlife

Sponsored · @

Give the kids something to talk about. Make summer vacation unforgettable at one of these family-friendly campsites. Don't forget to pack the s'mores and your fishing rod!



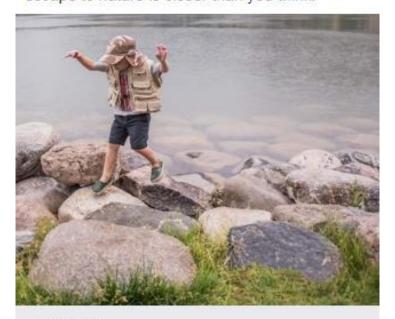
MASS.GOV

Top 10 Massachusetts Campsites for Fishing LEARN MORE

### Massachusetts Outdoor Families



Make your next family trip an adventure! Just grab your tent, fishing rod, and s'more supplies. With great campsites across the state, your escape to nature is closer than you think!



MASS.GOV
Top 10 Massachusetts
Campsites for Fishing

LEARN MORE



Massachusetts Division of Fisheries & Wildlife

Sponsored - @

Who said summer travel has to break the bank? Unplug and reconnect at one of these familyfriendly campsites perfect for fishing!



MASS.GOV

10 Best Camping Areas for Fishing in Massachusetts LEARN MORE

## **Boston Young Adults**

- 23-40 year olds
- Boston area zip codes
- Interests in hiking, backpacking, camping, outdoors, nature, and outdoor recreation

## **Boston Young Adults**



Pitch a tent. Cast a line. Escape to nature at our favorite waterfront getaways!



MASS.GOV 10 Best Camping Areas for Fishing

LEARN MORE



Would you believe us if we said you can find great camping and fishing just outside the city? Your escape to nature is closer than you think.



MASS.GOV Top 10 Massachusetts Campsites for Fishing

LEARN MORE



#### Massachusetts Division of Fisheries & Wildlife

Sponsored · @

Would you believe us if we said you can find great camping and fishing just outside the city? Your escape to nature is closer than you think.



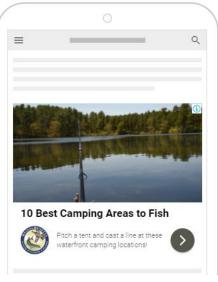
MASS.GOV 10 Best Camping Areas for Fishing

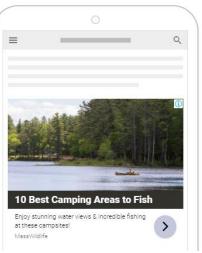
LEARN MORE

## **Google Display**

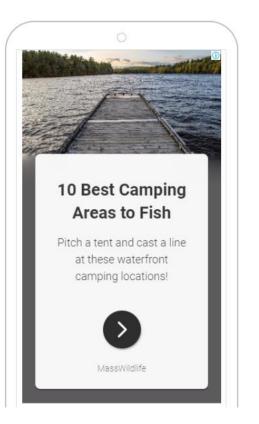


**Audience:** People living in Massachusetts with an interest or affinity for outdoor activities, outdoor recreational equipment, or camping/hiking equipment.











#### Best MA Camp Areas for Fishing

Enjoy stunning water views & incredible fishing at these campsites!



#### Top 10 Campsites for Fishing

Stunning water views & incredible fishing near you!



## **Google Search**

Top 10 MA Camping Areas | Best Campsites for Fishing | Escape to Nature

Ad www.mass.gov

Camp, fish, and relax at top destinations in Massachusetts. Day trip or camp overnight. Your escape to nature is closer than you think!

Camp, Fish, Relax | Top 10 Camp Sites for Fishing | Summer Outdoor Adventure

Ad www.mass.gov

Enjoy relaxing by the water at these top destinations for camping and fishing. Plan your next summer weekend getaway now!

Best MA Waterfront Camping | Plan Your Next Camping Trip | Find Summer Outdoor Adventure

Ad www.mass.gov

Plan a day trip or camp overnight. Fish, camp, relax. Visit top sites in Massachusetts. Enjoy fishing and beautiful water views at these top camp sites across MA.

Top 10 Fishing & Camping Areas | Best MA Waterfront Camping

Ad www.mass.gov

Plan a day trip or camp overnight. Fish, camp, relax. Visit top sites in Massachusetts. Enjoy fishing and beautiful water views at these top camp sites across MA.

## **Google Search**

#### **Keyword list:**

- Camping near a lake
- Campgrounds in MA
- Camping near me
- MA camping areas

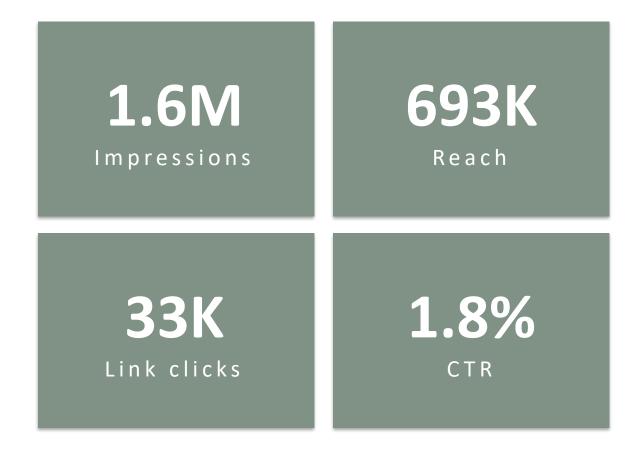
- State parks near me
- Waterfront camping
- Campsite reservation

Negative keywords: buying a tent, camping gear, etc.



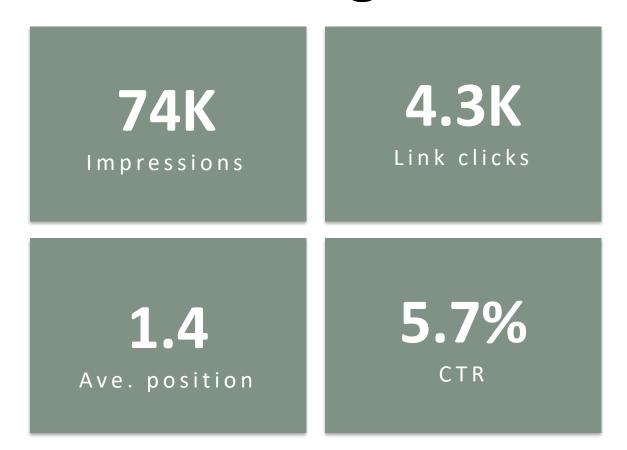
## Results

## **Results: Social Media**



Average CTR across all industries for Facebook ads is 0.9%

## **Results: Google Search**



Average CTR across all industries for Google paid search is 1.91%

## **Results: Google Display**

3.76M
Impressions

34K
Link clicks

**0.89%**CTR

average CTR across all industries for the Google display network is 0.35%

## **Overall Engagement**

Average time spent on landing page:

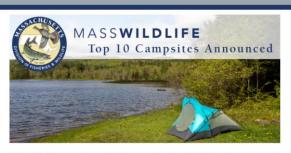
- Social media 7:48
- Google search 5:13
- Google display 7:35

### **License Sales**

- 1,123 Facebook
- 67 Google Search
- 353 Google Display



## **Organic and Earned Media**



#### Top 10 Massachusetts Campsites for Fishing Announced

Looking for the perfect summer getaway that won't break the bank? Just pack your tent, fishing poles, and s'more supplies and head to one of the best campsites for fishing in Massachusetts! MassWildlife and DCR have teamed up to help you get outdoors this summer by finding the top 10 waterfront campsites across Massachusetts. These campsites were selected because they offer great fishing, beautiful scenery, easy shore fishing access, and family-friendly amenities. With locations statewide, your escape to nature is closer than you think!

#### Top 10 State Campgrounds for Fishing

- · Myles Standish State Forest in Carver
- · Nickerson State Park in Brewster
- · Harold Parker State Forest in Andover
- · Lake Dennison Recreation Area in Winchendon
- · Wells State Park in Sturbridge
- · Mohawk Trail State Forest in Charlemont
- · DAR State Forest in Goshen
- · Tolland State Forest in Otis
- · Beartown State Forest in Monterey
- Clarksburg State Park in Clarksburg

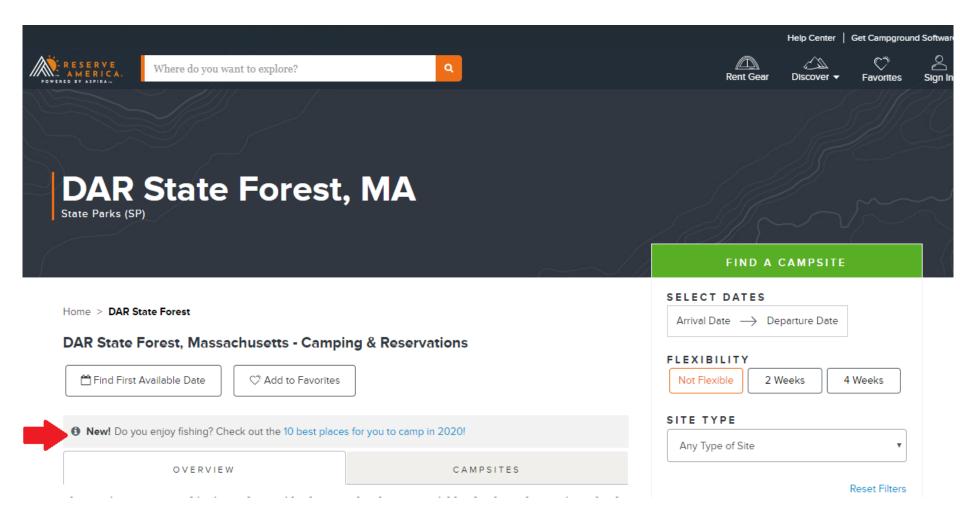
#### Click here for photos of the campsites and details on visiting each property.

Plan a day trip or camp overnight at one of these incredible sites. Enjoy fishing, hiking, wildlife watching, or just relaxing by the water. Remember, freshwater fishing is free to those under 18 and over 70. Learn more about who needs a fishing license and how to purchase one here.





## **Partnership Perks**



### What's Next?

- Continue piloting new ideas
- More curated lists
- Continue to foster partnerships





## Successful Digital Marketing Efforts and Results: A Minnesota Marketing Journey

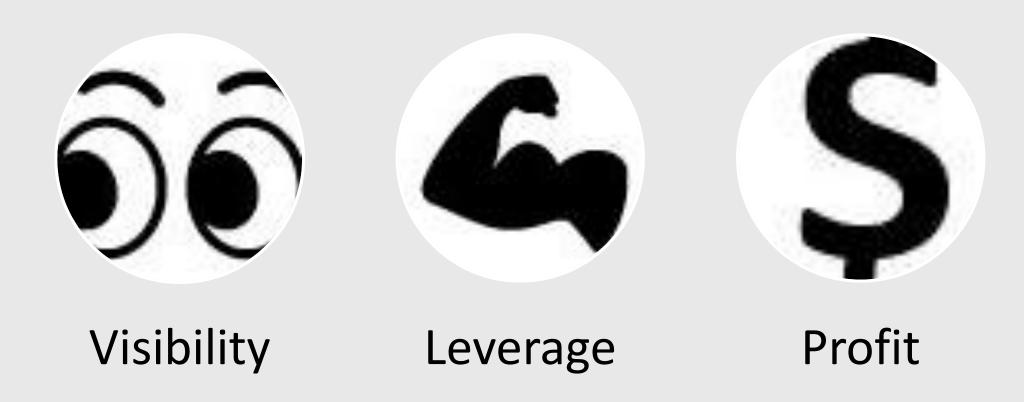
Jenifer Wical | Minnesota DNR Fish and Wildlife Marketing Coordinator



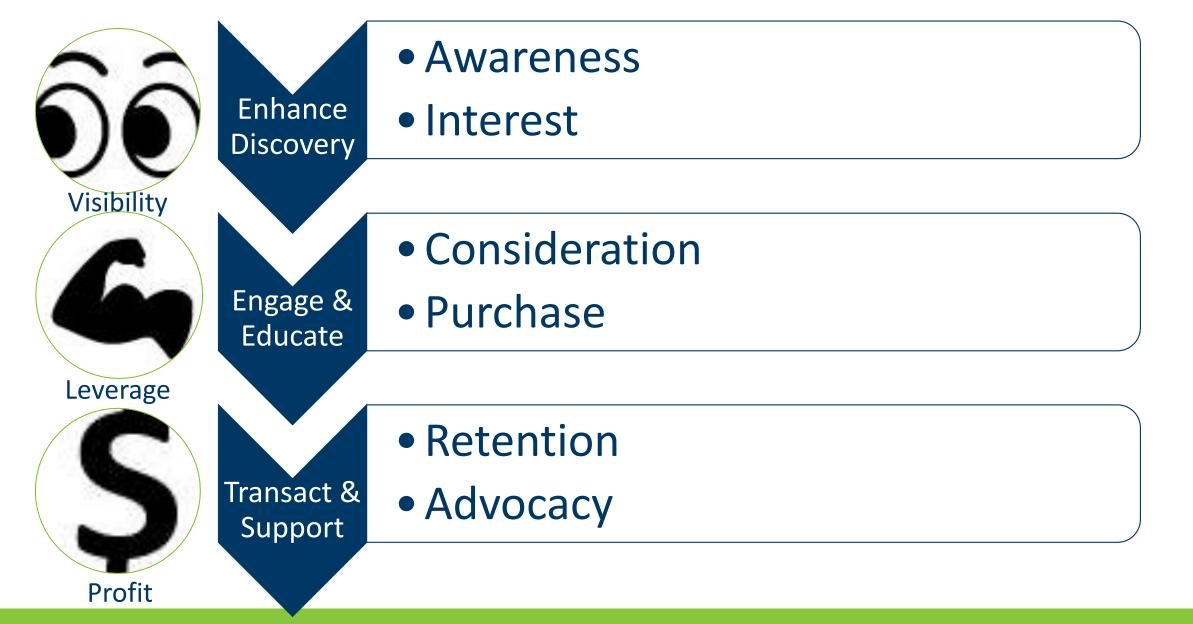




## Pay for Your Campaign with your Return on Investment (ROI) and Adaptive Management



**Good Business Practices** 



Input Points in Outdoor Recreation Adoption Model

# Take Me Fishing & MNDNR unite!

Making Waves with a

co-branded campaign









## MN DEPT OF NATURAL RESOURCES CO-BRANDED DIGITAL MARKETING

#### **OVERVIEW**

The MN Department of Natural Resources (MN DNR) has previously utilized digital marketing tactics to promote fishing. This year, they implemented a marketing campaign to leverage the Take Me Fishing<sup>TM</sup> (TMF) brand by co-branding creative and use of pixels to track their efforts. This recruitment and retention focused campaign utilized digital ads, search engine marketing, emails, and more.

Having seen the high Return on Investment (ROI) and other state successes through the use of pixels, MN DNR wanted to replicate past state endeavors and also enhance their relevancy and

#### **PARTNERS**

- Recreational Boating & Foundation
- Colle McVoy
- Aspira
  - o Marketing
  - Software Developn
- Partners within the ager
  - o IT/Web team
  - o Legal team
  - o License center







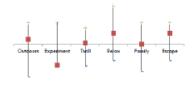
#### Fishing – Existing Audiences

#### Outdoor Enthusiasts



#### QUICK FACTS

- Like To Have Fun
- Participate Alone or Maybe with Friends
- Conserve Resources for **Future Generations**
- Enthusiastic
- Not Likely to Try New Things PROMOTE
- Show Fun with Relaxation
- Scenery & Outdoors
- Relaxed & Carefree Vibe
- Invite Back to Participate



\*An index is simply a way to look at how much above or below average a segment falls on a given question. An index of 100 means that they are average. An index of 125 means that they are 25% above average and an index of 75 means they are 25% below average.

Recreational Boating & Fishing Foundation 2/18/2011 Market Segmentation Profile Executive Summary

Participation	Current %	Index *	Lapsed	Interested
Fresh water fishing	23%	153	31%	9%

Demographics	Mean	Index*
Married	59%	114
Age	50	104
Income	\$54,824	109
College plus	39%	104
Caucasian	86%	105
Any kids at home	37%	93
Activity Partners	%	Index
Alone	46%	110
Spouse	31%	91
Child	6%	33
Grandchild	3%	42
Other family	19%	79
Friends	33%	103
Key Activities	%	Index
Motor boating	23%	281
Jet skiing or using a wave runner	9%	252
Water skiing/water sports	10%	248
Canoeing or kayaking	15%	231
Sailing	6%	221
Fresh water fishing	33%	215
Fly Fishing	5%	176
Snow sports	9%	156
Wildlife viewing or bird watching	28%	156

#### Defining our Market **ACTIVE SOCIAL FAMILIES**

#### **Outdoor Enthusiasts/Active Social**

**QUICK FACTS** 

Like To Have Fun

Participate Alone or Maybe with Friends

Conserve Resources for Future

Generations

Enthusiastic

Not Likely to Try New Things

#### to family bonding important benef any outdoor activ to post it as par

Enjoy the outdoors and

being active with

friends and family Got

a variety of bene

from outdoor acti

from fun/exciter

building their per

'brand'.

relaxation. A

Young (18-34)

\$79,300

59%

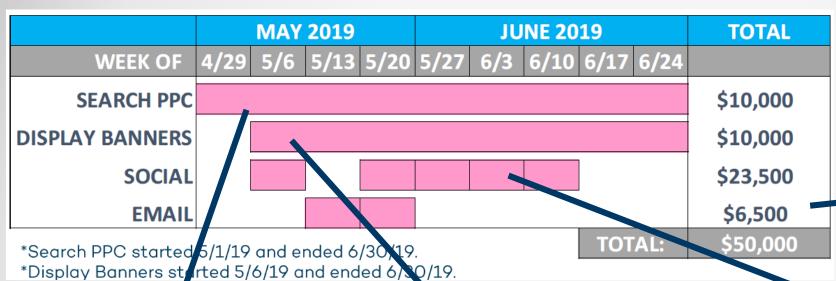
Male

60%

52%

#### PROMOTE

Show Fun with Relaxation **Scenery & Outdoors** Relaxed & Carefree Vibe Invite Back to Participate



CAST OFF LABELS AND MAKE WAVES Get your Minnesota rishing license today DEPARTMENT OF

**Budget \$10,000** 

Online | Official MN Online Licensing

dnr.state.mn.us

Minnesota Fishing License | Buy Fishing License

Before You Go Fishing, You Will Need a Fishing License.

Learn About Available Types. Buy Your Minnesota State

Fishing License Online and Get Started Fishing Today.











GET YOUR FISH ON.









Make the most of this weekend, and get out your rod and reel!



DNR.STATE.MN.US Buy a Minnesota Fishing LEARN MORE License - Minnesot

**Budget \$23,500** 



A day spent fishing is a day well spent.



DNR.STATE.MN.US

Buy a Minnesota Fishing

License - Minnesota DNR

LEARN MORE

#### Co-branded assets and efforts



 $\cup$ 

Minnesota Fishing License | Buy Fishing License 
Online | Official MN Online Licensing

Ad dnr.state.mn.us

Before You Go Fishing, You Will Need a Fishing License. Learn About Available Types. Buy Your Minnesota State Fishing License Online and Get Started Fishing Today.





Make the most of this weekend, and get out your rod and reel!



DNR.STATE.MN.US

Buy a Minnesota Fishing

License - Minnesota Pishing

LEARN MORE

...







#### WHEN THE FISH ARE BITING, WHERE WILL YOU BE?

This season, forge paths, blaze trails, get out and make some waves. With 4,500 managed fishing lakes and 16,000 miles of fishable rivers and streams to explore, all you have to do is get started.



FIND A LAKE

#### GET YOUR FISH ON.





**BUY A LICENSE** 

**EXPLORE LAKES** 

VIEW REGULATIONS



in partnership with the national campaign for



# One Digital Tactic Paid \$ for our Campaign

Spent \$60K Made \$321K +



and \$1.6M







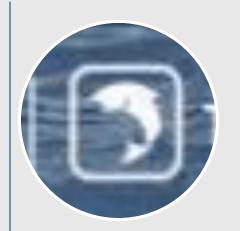


#### **Total Tactic Outcomes**



6M impressions &65K clicks to DNR website

\$60,000 investment\*



Display Ads created **6,992 license sales** (**estimated revenue \$115K**)

\$10,000 investment



Paid Search

\$321,361 in revenue

\$10,000 investment



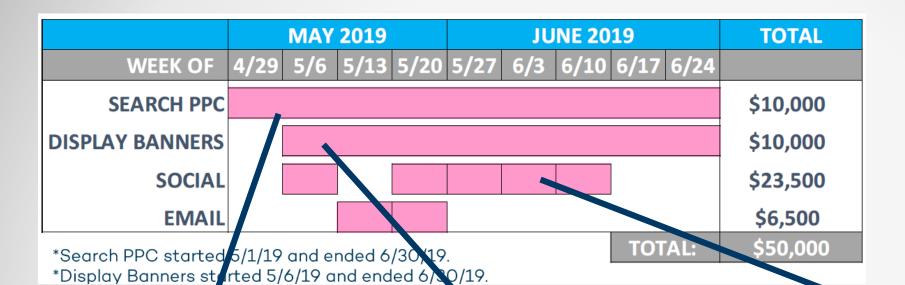
Paid social (Facebook)

9,666 people engaged

\$23,500 investment

\$6,500 investment





### Summary







9,666 people engaged

# Minnesota Fishing License | Buy Fishing License Online | Official MN Online Licensing

Ad dnr.state.mn.us

Before You Go Fishing, You Will Need a Fishing License. Learn About Available Types. Buy Your Minnesota State Fishing License Online and Get Started Fishing Today.

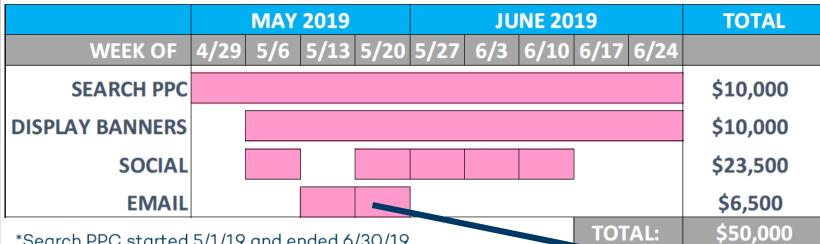
\$321,361 in revenue



6,992 license sales

5/18/2020

LEARN MORE



\*Search PPC started 5/1/19 and ended 6/30/19.

Paid list 325,000 delivered Almost 53K opens (16.3%) CTR 2.22%





### Summary Cont.

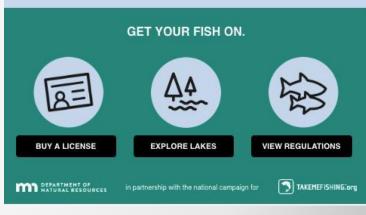


#### WHEN THE FISH ARE BITING. WHERE WILL YOU BE?

This season, forge paths, blaze trails, get out and make some waves. With 4,500 managed fishing lakes and 16,000 miles of fishable rivers and streams to explore, all you have to do is get started.



FIND A LAKE



<sup>\*</sup>Display Banners started 5/6/19 and ended 6/30/19.



# Tactic Outcomes – in-house \$0



increase online sales by 49% and revenue by \$1.6M during campaign timeframe



13.5% increase in returning (lapsed)



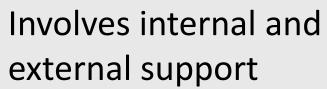
increase online sales for individual resident license

purchases by **85.5%** 



# PIXEL obstacles









Layers needed for tracking ROI, electronic license vendor, media vendors, DNR IT and partnership lead

Did increase sales during campaign timeframe, may have softened a decline. Did have a very positive ROI.

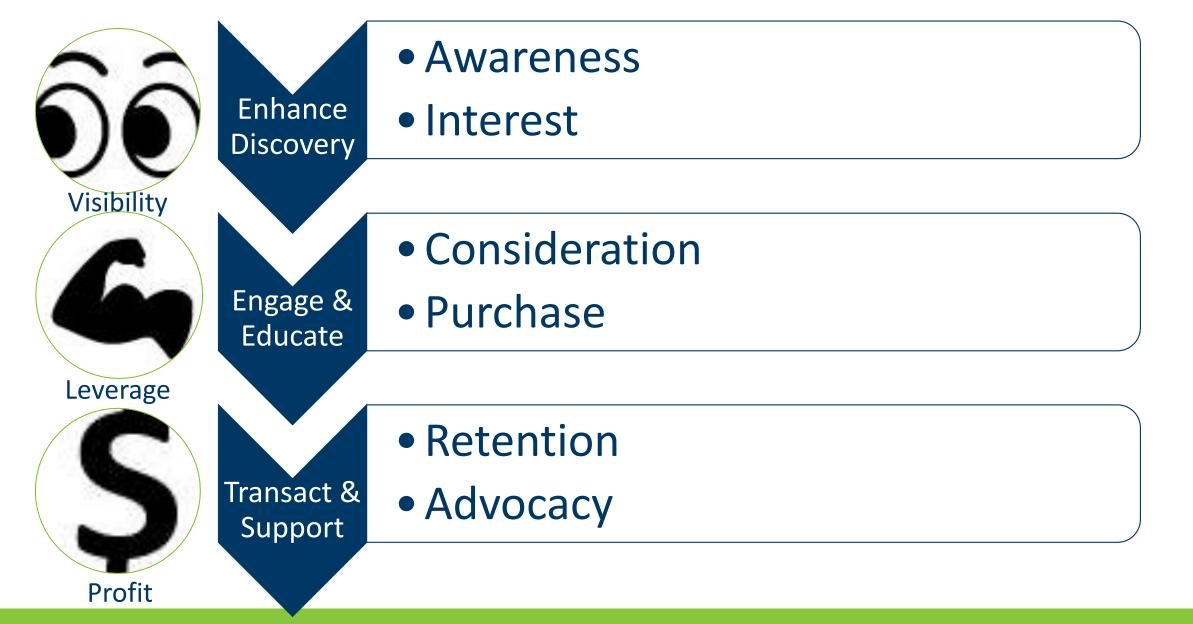
\*Year-end sales still down overall



#### **Third Party Cookie Use**

Through its advertising partners, DNR also uses <u>pixel tracking on limited pages</u> on the DNR website at various times during the year. Pixel tracking is a persistent cookie that remains after your internet browsing session. This type of tracking does not collect personal information about you but is used to customize and personalize information to you for the <u>purpose of recruitment</u>, <u>retention</u>, and <u>reactivation</u> of the audience for recreational hunting and fishing in Minnesota. For example, you may see subsequent advertising from the DNR as you visit other websites based on your visit to our website and in an effort to encourage users to revisit the DNR website for an opportunity to purchase a fishing or hunting license. Pixel tracking is only triggered by visiting a limited number of pages on the DNR website that are related to recreational hunting and fishing.

5/18/2020 15



Input Points in Outdoor Recreation Adoption Model



## Thank you!

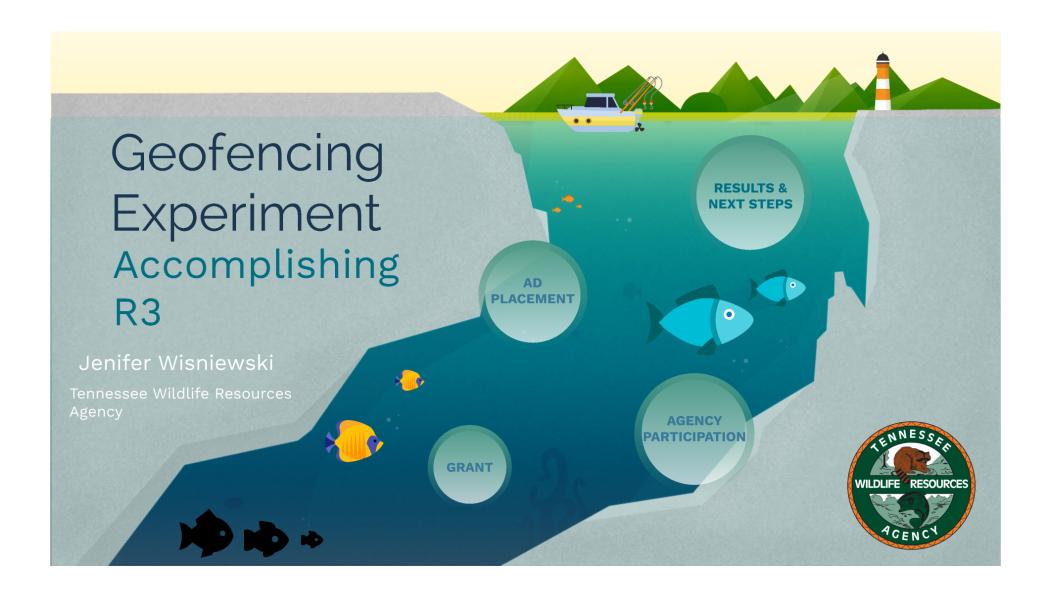
Jenifer.Wical@state.mn.us

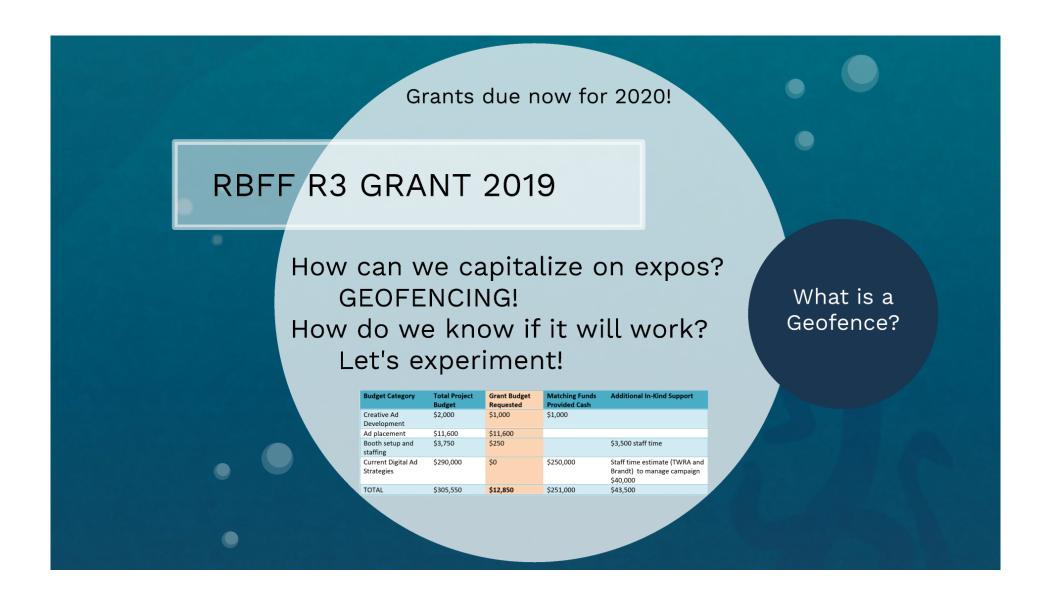
## DEPARTMENT OF NATURAL RESOURCES

500 Lafayette Road St. Paul, MN 55155-4040 888-646-6367 or 651-296-6157 mndnr.gov

The Minnesota DNR prohibits discrimination in its programs and services based on race, color, creed, religion, national origin, sex, public assistance status, age, sexual orientation or disability. Persons with disabilities may request reasonable modifications to access or participate in DNR programs and services by contacting the DNR ADA Title II Coordinator at <a href="mailto:info.dnr@state.mn.us">info.dnr@state.mn.us</a> or 651-296-6157. Discrimination inquiries should be sent to Minnesota DNR, 500 Lafayette Road, St. Paul, MN 55155-4049; or Office of Civil Rights, U.S. Department of the Interior, 1849 C. Street NW, Washington, D.C. 20240.

©2017, State of Minnesota, Department of Natural Resources

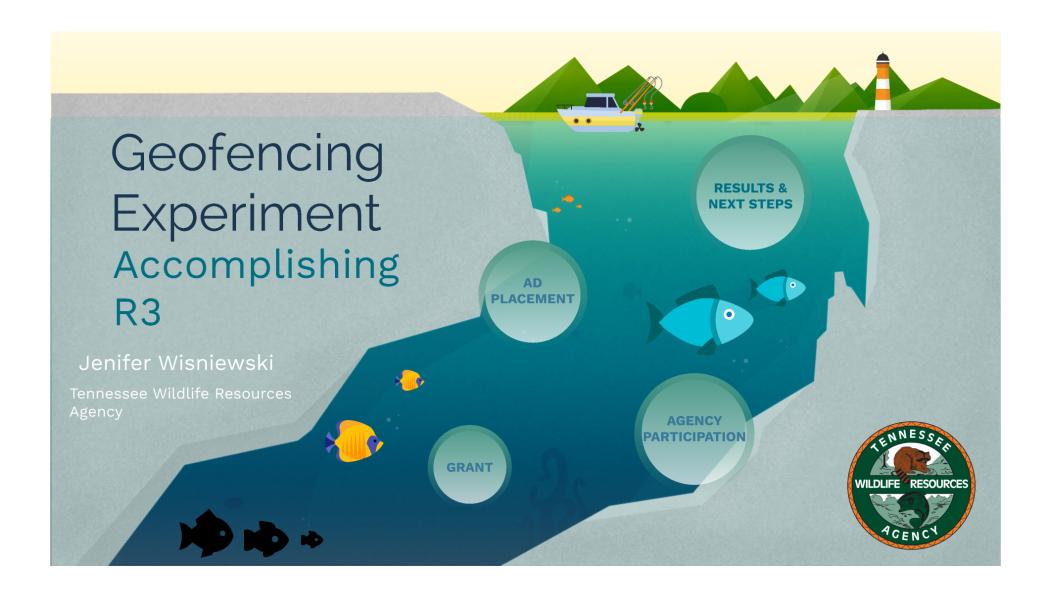


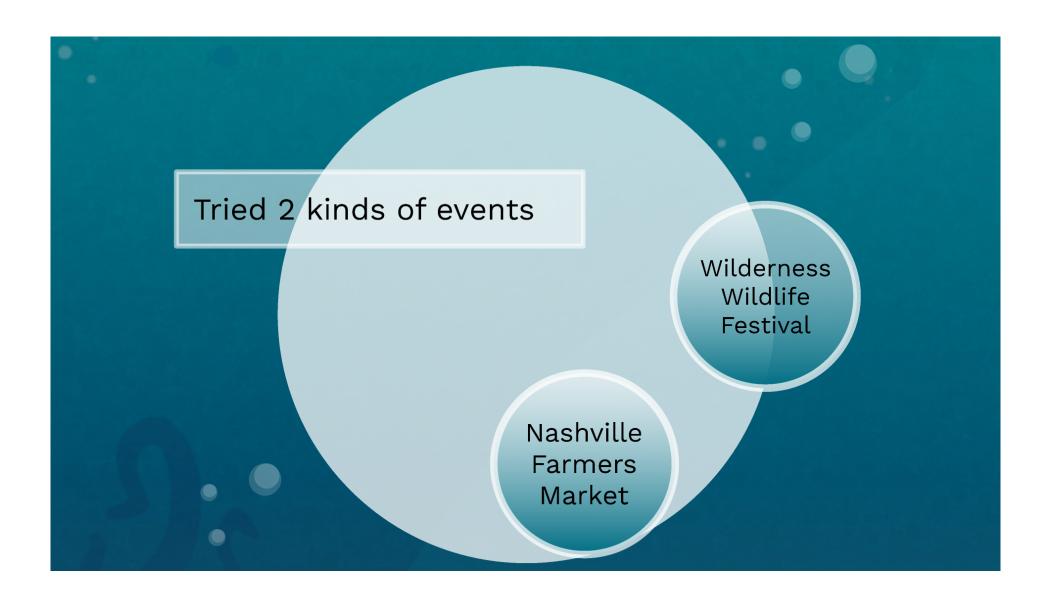


# et's experiment!

Budget Category	Total Project Budget	Grant Budget Requested	Matching Funds Provided Cash	Additional In-Kind Support
Creative Ad Development	\$2,000	\$1,000	\$1,000	
Ad placement	\$11,600	\$11,600		
Booth setup and staffing	\$3,750	\$250		\$3,500 staff time
Current Digital Ad Strategies	\$290,000	\$0	\$250,000	Staff time estimate (TWRA and Brandt) to manage campaign \$40,000
TOTAL	\$305,550	\$12,850	\$251,000	\$43,500







#### **NASHVILLE FARMER'S MARKET**

Weekends in May it attracts ~10,000 people

Foodie angle Local sourced Very close places to go fishing

Had a booth and fried local catfish and gave it away along with info about local fishing Fried up 60 pounds each Saturday











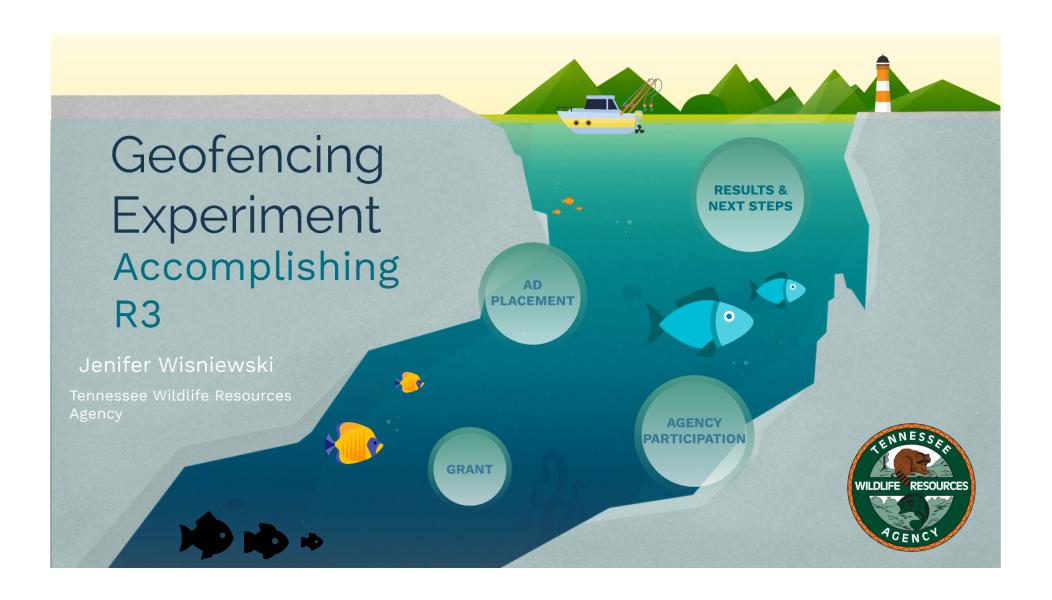


Pigeon Forge, TN May 7 – May 11, 2019 attracting ~10,000 people

Outdoorsy people (photographers, artists, hikers) Like Wildlife and value the agency Would they purchase a license to support wildlife?

Had an informational booth





#### AD PLACEMENT

Custom Ads Built for each event

Served up to people at either one for 30 days following

Ads showed to people with no account or longer than 18 months lapsed





#### Nashville Farmer's Market

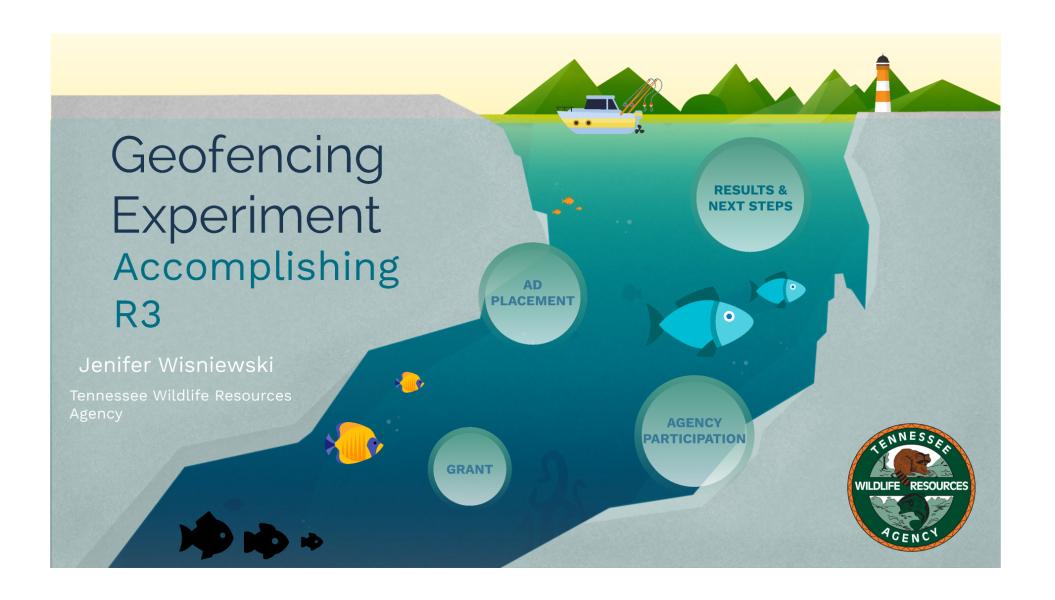
Impressions - 1,137,142 Conversions - 6,484 Total Revenue - \$205,706 Ad Spend - \$8,750 Return on Ad Spend - \$23.51



### Wilderness Wildlife Festival

Impressions - 290,460 Conversions - 2,330 Revenue - \$51,857 Ad Spend - \$2,050 ROAS - \$25.30







With WSFR \$\$\$, we returned \$335,000 to TN Total

The total money invested was \$12,850

Try New Things

#### Recruited or reactivated 8,814 people

Geofencing	Impressions	Total Conversions	Total Revenue	Ad Spend	ROAS
Nashville Farmers Market	1,137,142	6,484	\$205,706	\$8,750	23.51
Pigeon Forge Wilderness Wildlife Week	290,460	2,330	\$51,857	\$2,050	25.30
TOTAL 1,427,602		8,814	\$257,563	\$10,800	23.85

Continue Current Efforts

### The total money invested was \$12,8

### Recruited or reactivated 8,814 peop

Geofencing	Impressions	Total Conversions	Total Revenue	Ad Spend	ROAS
Nashville Farmers Market	1,137,142	6,484	\$205,706	\$8,750	23.51
Pigeon Forge Wilderness Wildlife Week	290,460	2,330	\$51,857	\$2,050	25.30
TOTAL	1,427,602	8,814	\$257,563	\$10,800	23.85

# Keep Up the Good Work!

- Keep doing geofencing to accomplish R3
- Targeted messages
- Add more expos and farmer's markets
- Don't have to have a booth to be effective!



