Modernizing Alaska's Sport Fishing Regulations Based on Customer Feedback

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December 5, 2018





The Issue

- ➤ Sport fishing regulations are created by the Alaska Board of Fisheries (BOF) and reducing complexity may result in less opportunity.
- > Alaska sport fishing regulations are complex and difficult to understand.
- > Sport fishing regulations are delivered to public in a static format that is not searchable.
- The public had not been consulted about how they might want regulations presented.



Our Solution

- ➤ Review existing regulations and propose changes to BOF and carefully analyze future regulatory proposals.
- > Build a dynamic platform to "house" regulatory content.
- > Improve strategic communications.
- > Survey our license buyers for their preferences.



Survey Objective

- > Assess perceptions of Alaska's sport fishing regulations.
- > Assess the extent lack of access to, and understanding of, Alaska's sport fishing regulations affects angler participation.
- > Identify the methods by which anglers currently access our sport fishing regulations.
- Determine preferences for presenting Alaska's sport fishing regulations in terms of writing style, content organization, and graphic design.
- > Determine angler preferences for current and future methods of delivery of sport fishing regulations.



Research Design

➤ Personal Interviews

- > Focus Groups
- ➤ Online Surveys





Checks for Bias in Survey

	Survey Sample (%)	License Database (%)
18–24	3.8	9.1
25-34	13.4	19.0
35-44	17.6	17.9
45-54	21.3	18.7
55–64	25.1	20.6
65+	18.9	14.8
Women	22.7	24.5
Alaska resident	41.4	45.0

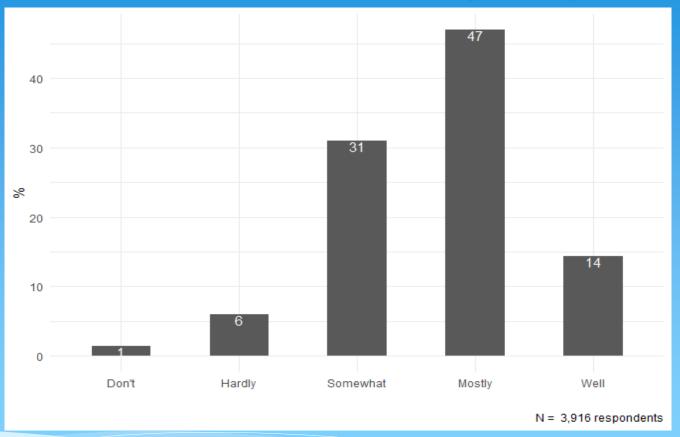


Survey Findings



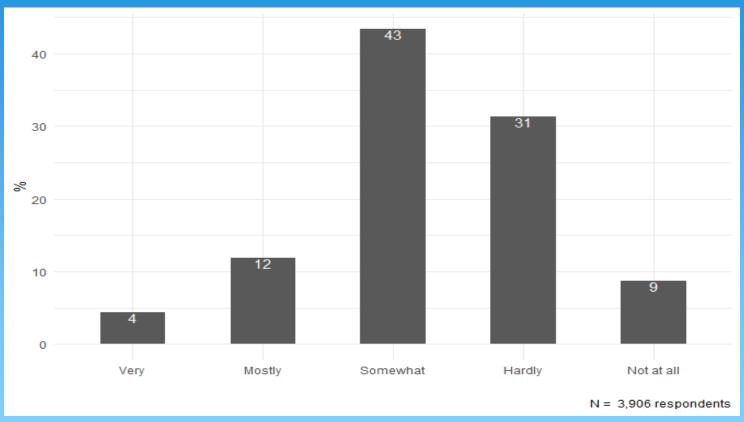


Understand Sport Fishing Regulations



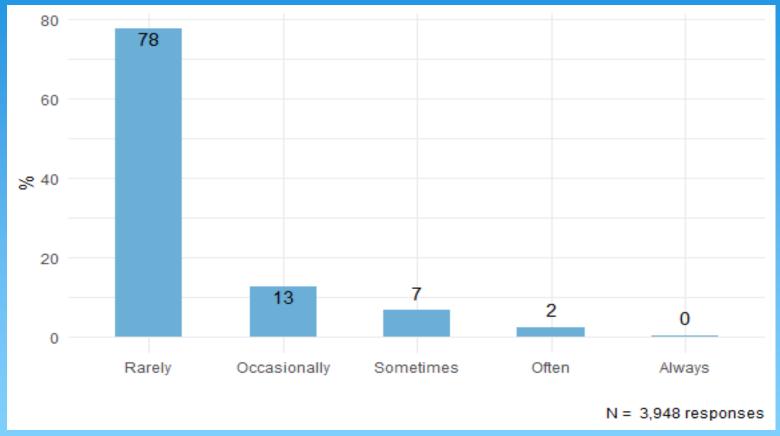


Find Sport Fishing Regulations Confusing





Sport Fishing Regulations Prevents Fishing





Sport Fishing Regulations Prevents Fishing

	Expected Trips	Estimated Actual Trips	Shortfall of Trips	
Overall	1,000	911.75	~90	
Alaska residents	1,000	877.5	~125	
Alaska residents 18-24 years old	1,000	881.25	~120	
Alaska residents women	1,000	870.25	~130	



How Anglers Like to Access Sport Fishing Regulations

Methods	% Yes
ADF&G website	57
Reg. Summary Booklet	38
Smartphone app	30
Digital version: smartphone or table	26
E-mail	26
Tackle shop/bait shop	19
Sign board near fishing spot	16
ADF&G staff (in-person/telephone)	14
Text message	10



Phrasing

In waters open to king salmon fishing, no fishing is allowed between 11:00 p.m. and 6:00 a.m. May 15– July 13. In waters open to king salmon fishing, fishing is only allowed between 6:00 a.m. and 11:00 p.m., May 15– July 13.



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64%



Display

Season: June 19–21; June 23; June 26–28; June 30; July 2–4; July 6; July 9–11; July 13; July 16–18; and July 20.

Jan. 1–June 18	Open to all species, including king salmon.
June 19–22	Closed to all fishing.
June 23–25	Open to all species, including king salmon.
June 26–29	Closed to all fishing.
June 30–July 2	Open to all species, including king salmon.
July 3–13	Closed to all fishing.
July 14-Dec. 31	Open to all species, except king salmon.



Display

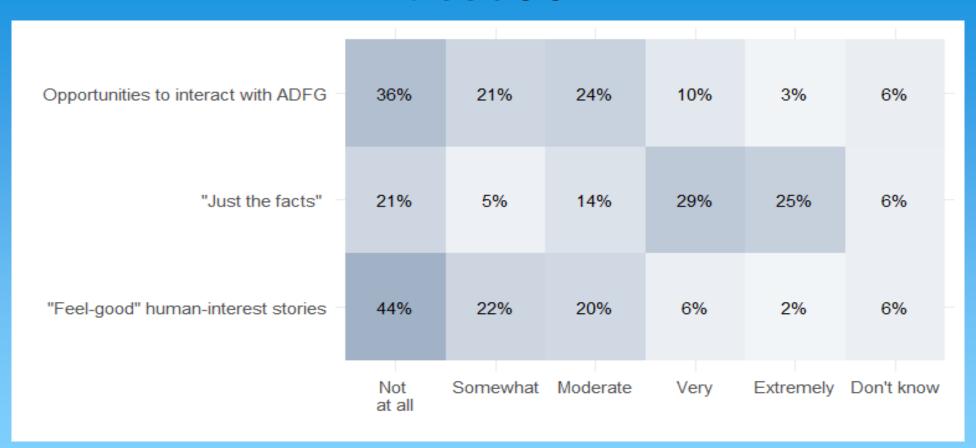
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	5
June 23–25	Open to all species,
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	merading king saimon.
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	including king salmon.
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July 3-13	Closed to all fishing.
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	except king salmon.
	except king saimon.



93%

Facebook





Facebook

Types of Content

% Important to See

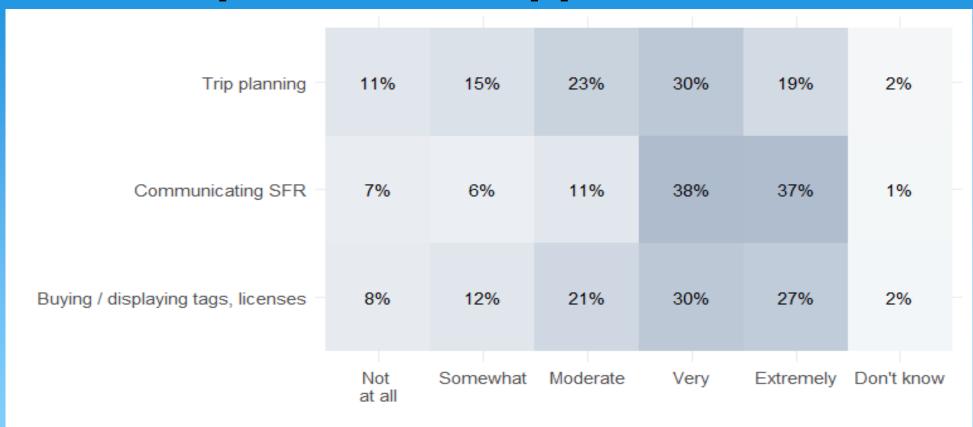
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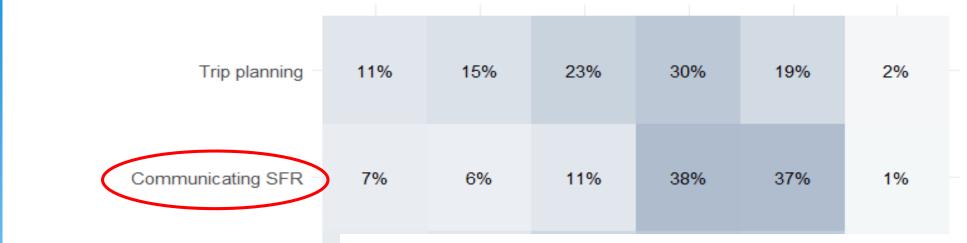


Importance of App Functions





Importance of App Functions



Buying / displaying tags, licenses

If app primarily communicated Sport Fishing regulations

- 43% would definitely use
- 39% would probably use



Smartphone app

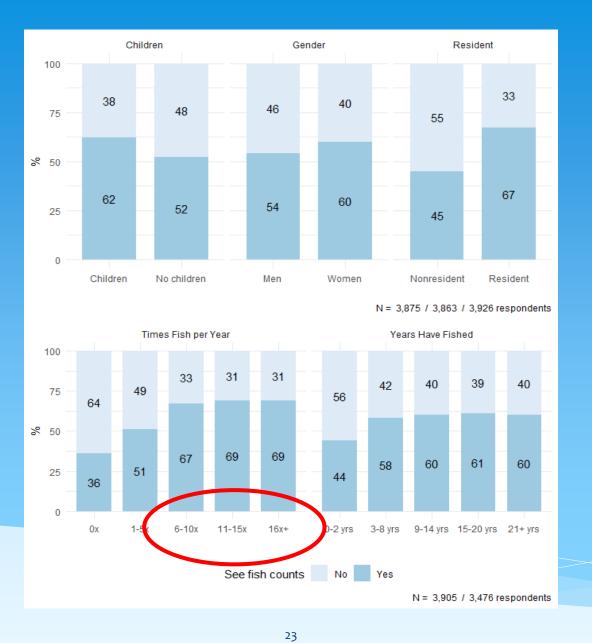
Features Would Definitely Use	%
Show sport fishing regulations in current location	88
Show emergency orders in effect in a specific area	81
Search for sport fishing regulations by species	72
Store digital, legally valid fishing license	72
Purchase a license from ADF&G	63
Tide chart	60
Species identification	58
Show exact location in relation to regulatory unit	57
Fish counts	54



Smartphone app

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Our Next Steps

- Modernization of our regulation summary booklets
- Develop smartphone app
- Strategic Communications



