ENGAGING LOCAL NETWORKS TO REACH THE HISPANIC COMMUNITY



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Diversity Outreach Manager SC Department of Natural Resources

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Goals

- To promote natural resources conservation, hunting, shooting, fishing, and boating
- To increase awareness of and participation in SCDNR programs from the Hispanic audience
- To facilitate communication between South Carolina's Hispanic population and SCDNR staff



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Building the Program: Accessibility

- Spanish Website
 - News, Licensing, Regulations
- Social Media
- Bilingual Publications
 - Forms, Brochures, Informational Items
- Spanish Customer Service Phone Line
- Onsite Interpreters





La vida es mejor al AIRE LIBRE dnr.sc.gov/spanish

Building the Program: Local Partnerships

- Alianza Latina
- Consulado General de México en Raleigh
- Schools and Universities
- Acercamiento Hispano de Carolina del Sur
- PASOS
- Libraries





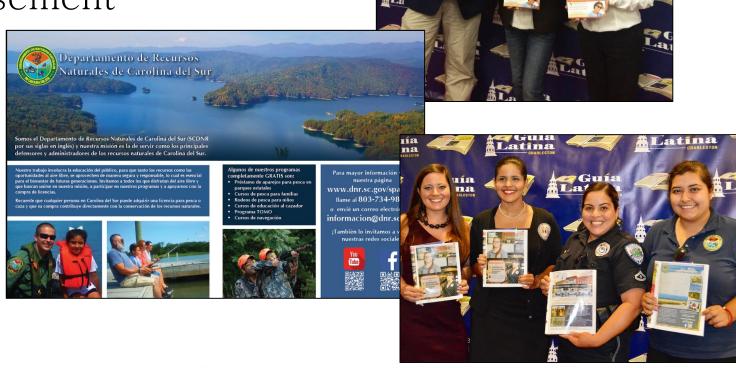
Building the Program: Local Advertising

Annual Latin Guides

Hispanic newspapers

Digital advertisement

Radio

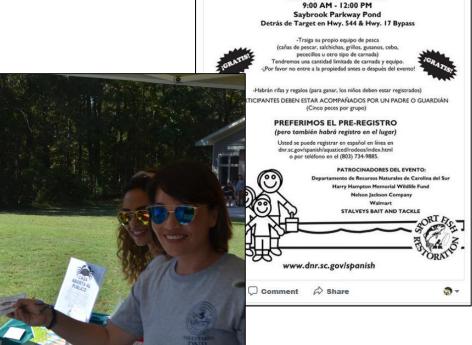




Promoting Outreach Events

- Social Media
- Schools and Libraries
- Festivals
- Educational Events
- Partnerships





Departamento de Recursos Naturales de Carolina

Les recordamos que mañana se llevará a cabo un Rodeo de Pesca 🥂 🥂 en Horry County de 9am a 12pm en Saybrook Parkway Pond. ¡No se pierdan esta oportunidad para pasar tiempo en familia al aire libre!

RODEO DE PESCA

Sábado, Octubre 7 del 2017

del Sur SCDNR



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Implementing Outreach through Events

Event Type	Total Event Count	Hispanic Events
In-House Fishing	8	6
Other In-House	15	12
Festivals	18	16
Educational Events	18	13
2017 Total	57	49





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Implementing Outreach through Events



Audience Interaction		
SCDNR	252	
Other	10,295	
Total	10,547	

2017	SCDNR	Other
January	1	0
February	0	1
March	3	1
April	3	4
May	5	9
June	0	0
July	0	3
August	1	4
September	2	1
October	4	6
November	1	0
December	0	0
2017 Total	20	29



Implementing Outreach through Events

- Diversity Outreach Events
 - 3 Nature Hikes
 - River Clean Up
 - Hispanic Heritage Event





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Hispanic Heritage Event





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Success with Law Enforcement

• Fishing Rodeos



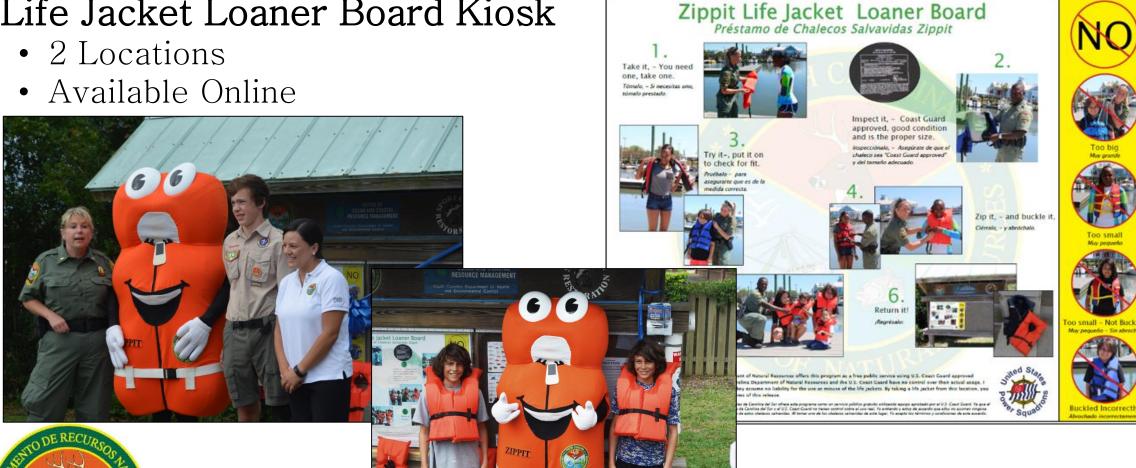






Success with Law Enforcement

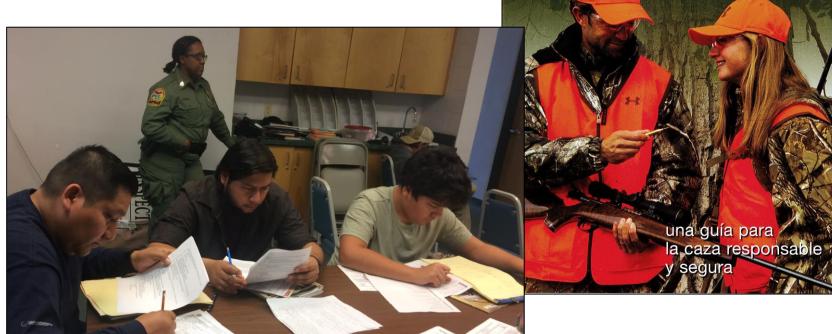
Life Jacket Loaner Board Kiosk



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Success with Law Enforcement

- Hunter Education Classes
 - Onsite Interpretation
 - Spanish Course Materials



hunter-ed.com

EL CAZADOR DE HOY

con quía de identificación

de especies silvestres



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Evaluating the Success of Events

- Public events
 - Establish connections with the community and with individuals
 - Introduce outdoor opportunities to youth and adults

Analyze and interpret the overall experience

- How many people did we interact with?
- Did we interact with our target audience?
- Was the event overcrowded, or vice versa?
- Was the event too long or too short?
 - Decide: Should we go again?



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Evaluating the Success of Events

- Diversity Outreach events
 - 95% minority attendance
 - Avg. attendance: 20
 - New participants each event
- Analyze and Interpret the overall experience
- Positive response from participants





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Measuring Program Success

- Website successful request per pages
- Facebook page likes, engagement and sharing
- SCDNR Spanish YouTube videos views
- Increase participation in SCDNR events and programs





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Expanding the Program

- Diversity Outreach Specialists
- Upcoming Internship Program
- Volunteer Recognition





Thank you to our Partners!





















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¿ PREGUNTAS?

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