# Nonresident Angler Retention and Reactivation



Angie Haywood Assistant Director- Planning & Public Engagement Indiana Division of Fish & Wildlife



# Why nonresident anglers?



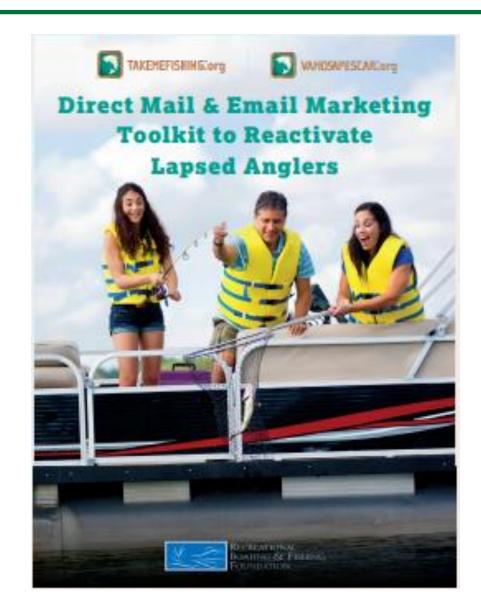


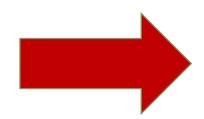
# How do you reach them?



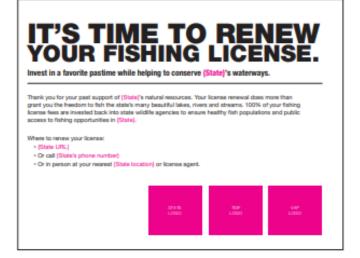


# Never fear...help is here!



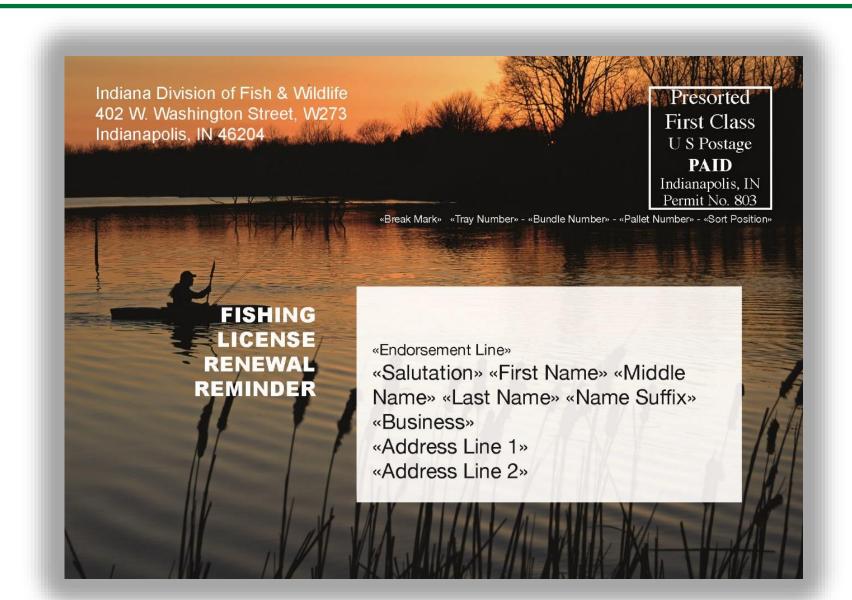








# Postcard (front)



# Postcard (back)

# IT'S TIME TO RENEW YOUR FISHING LICENSE

Miles and miles of Indiana's finest lakes, rivers, and streams are out there just waiting to be experienced again. Chock-full of open space and peaceful sounds, Indiana's many waterways are the perfect backdrop for pondering life's biggest questions, or ignoring them completely, all while reeling in a few keepers.

### Where to renew your license:

- https://on.in.gov/fishinglicense
- Or in person at one of Indiana's license retailers throughout the state https://www.in.gov/dnr/fishwild/5334.htm





### **Email**

# Let's Go Fishing





Catch a Memory You'll Never Release

### It's Time To Renew Your Fishing License

Consider this your invitation out of the daily grind and into the fresh air.

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### Where to renew your license:

- Get your Indiana fishing license online.
- In person at your nearest Indiana license vendor.

**Events** | Where to Fish | Fishing Rules & Regulations | Fish Stocking Locations

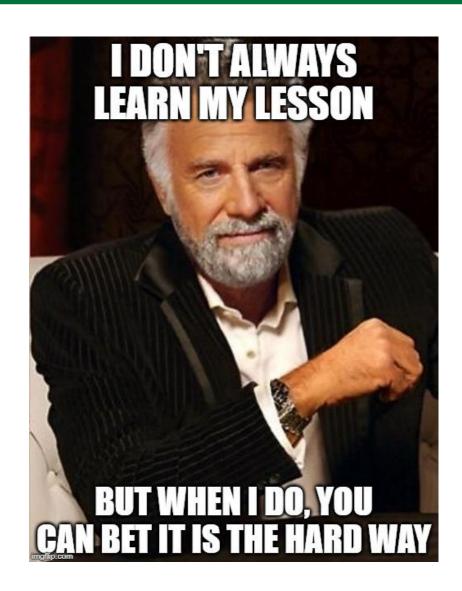


<b>Evaluation Period</b>	Group	No. Lapsed Anglers	No. Reactivated Anglers	Reactivation Rate	Lift over Control
May 22 - June 13	Email only	6398	372	5.80%	1.40%
	Postcard only*	5389	256	4.80%	0.30%
	Email & Postcard*	5557	298	5.40%	0.90%
	Control	5496	249	4.50%	NA
June 14 - June 20	Email only	6024	67	1.10%	0.10%
	Postcard only	5133	49	0.95%	-0.05%
	Email & Postcard	5259	50	0.95%	-0.05%
	Control	5247	54	1.00%	NA
June 21 - September 10	Email only	5957	128	2.15%	0.40%
	Postcard only	5084	81	1.59%	-0.16%
	Email & Postcard	5209	83	1.59%	-0.16%
	Control	5193	91	1.75%	NA
Cumulative May 22 - September 10	Email only	6398	567	8.86%	1.69%
	Postcard only	5389	386	7.16%	-0.01%
	Email & Postcard	5557	431	7.76%	0.59%
	Control	5496	394	7.17%	NA



### Lessons Learned

- Never underestimate time in state government
- Invalid addresses are a challenge
- Some anglers may have moved and purchased a resident license
- Email marketing is the way to go
- RBFF is here to help- it doesn't need to be complicated
- Anyone can do marketing





# Next Steps?

- Start looking at email marketing efforts
- Welcome to fishing email
- Free Fishing Days reminder
- License renewal



Looking to get outside and do some fishing?

Saturday, April 20 is the first of four <u>Free</u> <u>Fishing Days</u> in Indiana in 2019.

On these special days, Indiana residents can fish public waters without needing a fishing license or a trout stamp.

Already have a license? See if a friend will go fishing with you. Introduce them to an activity you love and you may end up with a new fishing buddy.





Thank you for your license purchase

Congratulations on your purchase of a 2019 Indiana Fishing License. The money you spent goes entirely toward the management of fish and fishing in Indiana. With it, you're helping fund the construction of boat ramps and fishing piers. It pays for scientific research of fish populations, habitat protection, and various fish stocking programs. Our goal is to spend it wisely to make fishing as much fun as possible for you, your family, and friends. Thank you.



### Meet your District Fisheries Biologist

Hi, my name is Tom Bacula. I'm the district 1 fisheries biologist for your area. I want to thank you personally for your interest in Indiana Fishing and offer suggestions on some local hotspots you may want to try, whether you want to catch bluegills, crappies, bass, catfish, walleyes, muskies, or trout. When you do go fishing, take some photos and send a few my way. If you have any questions or want more information, let me know.

You can contact me at tbacula@dnr.IN.gov.

Fishing spots near you



## Questions?

Angie Haywood
<a href="mailto:ahaywood1@dnr.in.gov">ahaywood1@dnr.in.gov</a>
317-232-8213

