SC DEPARTMENT OF NATURAL RESOURCES HISPANIC OUTREACH PROGRAM



A little bit about myself...



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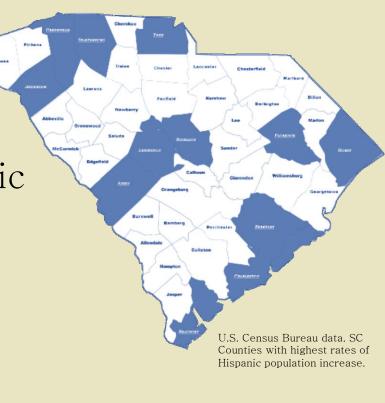


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Why start a Hispanic Outreach Program in SC?

• South Carolina's Hispanic population has increased 192% from 2000 to 2010.

• In a recent survey of Hispanic residents of South Carolina, the results revealed that almost every respondent is unfamiliar with SCDNR services beyond licensing.





Our goals:

- To increase participation in SCDNR programs from the Hispanic audience.
- To facilitate communication between South Carolina's Hispanic population and SCDNR staff.
- To provide services in Spanish when needed, to include but not limited to, licensing, rules and regulations and hunter education.



Getting ready...

• Spanish website:

- Approximately 200 pages of information along with translated applications and other educational publications.
- Request for pages: 5,522 7,271 8,365 8,449...

• Licensing:

-Rules & Regulations 2015 – 2016

"Upon presentation of passport or any international government issued documentation, an international customer may purchase hunting and fishing licenses without having to provide a social security number.

Nonresident license fees apply."

-License sales at events



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Getting ready...

Materials

- -License forms
- -Fishing forms
- -Freshwater and saltwater fish charts
- -Freshwater and saltwater rulers
- -License sleeves





- Hispanic Events
 - -Colombian Festival & International Fair, Easley, SC: 3,000 participants.



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- Hispanic Events
 - -Hispanic Heritage Festival, Greenville, SC: 1,000 participants.





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Hispanic Events

-Mexican Consulate: North Charleston, Newberry & Walterboro, SC (100 to 500 participants per event).







SCDNR Events

-Socastee, SC Fishing Rodeo: 40 participants, 17

Hispanic.





SCDNR Events

-Ft Johnson Marine Center, Charleston, SC: 1,700 participants, 100+ Hispanic.



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More progress...

- Media relations:
 - -DNR authored press releases
 - -Annual Latin Guides
 - -Hispanic newspapers Charleston, SC Greenville, SC

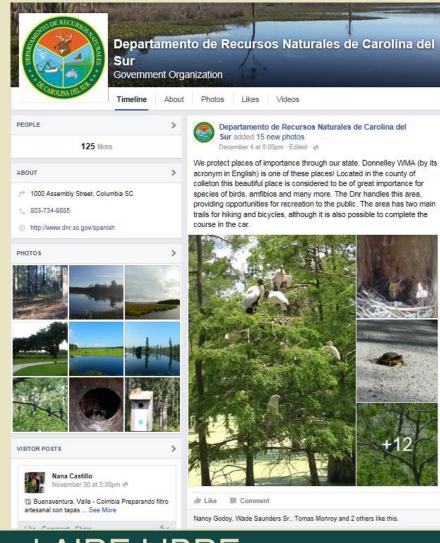




More progress...

- · Social Media:
 - -YouTube channel:
 Spanish general
 SCDNR & fishing
 videos
 - -Spanish Facebook: Liked by 125







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Some interesting things we have found...

- Hispanic audiences want to know the "person" behind the program. They trust and identify with that person. Find community leaders!
- Older generations feel more comfortable speaking Spanish, even if they are bilingual.
- Communications indicate this audience prefers being reached by phone.
- When communicating using technology, they prefer social media over the use of e-mail.
- Hispanic Facebook page vs. regular Facebook profile can be a little problematic.



Other things going on...

- Course creation
- Working closely with Law Enforcement
- Increase participation for fishing rodeos and Take One Make OneTM programs
- Ongoing surveying of event participants
- Radio and TV advertising
- Enhance social media presence
- Expanding media relations
- Improvement of communication with license sale agents
- Translation of additional SCDNR educational publications



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Big thanks to our partners!







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